

## TERMS AND CONDITIONS FOR ACCOMMODATION CONTRACTS

### Difference between the past and the current

Before revision	After revision
<p>Article 5.[ Refusal of Accommodation Contracts]</p> <p>The Hotel may not accept the conclusion of an Accommodation Contract under any of the following cases;</p> <p>(1) When the application for accommodation does not conform with the provisions of these Terms Conditions;</p> <p>(2) When the Hotel is fully booked and no room is available;</p> <p>(3) When the party seeking accommodation is deemed liable to conduct himself in a manner that will contravene laws or act against the public order or good morals in regard to his accommodation.</p> <p>(4) When the party seeking the accommodation is a gangster organization designated under the Act on Prevention of Unjust Acts by Organized Crime Group Members"(effective from March 1, 1992)" or its member, or other related party, or is deemed to be another antisocial group [or member].</p> <p>(5) When the party seeking accommodation is a corporation or other organization whose activities are controlled by a gangster organization or its member.</p> <p>(6) When the party seeking accommodation is a corporation and any of its directors in deemed to be a member of a gangster organization.</p> <p>(7)When the party seeking accommodation presents a danger of engaging in violence, intimidation, threat, unreasonable demand, gambling, possessing or using prohibited drugs or conducting himself in manner that will create a disturbance that annoys other guests or contravene laws or act against public order or standards of decency, in regard to his accommodation or in the Hotel.</p> <p>(8) When the party seeking accommodation can be clearly seen to have an infectious disease.</p> <p>(9) When the Hotel is requested to assume an unreasonable burden in regard to his accommodation;</p> <p>(10) When the Hotel is unable to provide accommodation due to natural calamities, disfunction of the facilities and / or other unavoidable causes;</p> <p>(11) When the Guest is deemed liable to conduct and / or have conducted himself in a manner that will create a disturbance which annoys other guests.</p>	<p>Article 5. [Refusal of Accommodation Contracts]</p> <p>1. The Hotel may not accept the conclusion of an Accommodation Contract under any of the following cases:</p> <p>(1) When the application for accommodation does not conform with the provisions of these Terms and Conditions;</p> <p>(2) When the Hotel is fully booked and no room is available;</p> <p>(3) When the party seeking accommodation is deemed liable to conduct himself or herself in a manner that will contravene laws or act against the public order or good morals in regard to his or her accommodation;</p> <p>(4) When the party seeking the accommodation is deemed to be a gangster organization, a member of a gangster organization, a quasi-member of a gangster organization, a party related to a gangster organization as defined by the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), or another antisocial group [or member];</p> <p>(5) When the party seeking accommodation is deemed to present a danger of engaging in violence, intimidation, threat, gambling, possessing or using prohibited drugs, committing other illegal acts or acting against public order or standards of decency, in the Hotel;</p> <p>(6) When the party seeking the accommodation has conducted or is deemed liable to conduct himself or herself in a manner that will create a disturbance which annoys other guests;</p> <p>(7) When the party seeking accommodation can be clearly seen to have an infectious disease;</p> <p>(8) When the Hotel is requested by the party seeking the accommodation to assume an unreasonable burden in regard to his or her accommodation;</p> <p>(9) When the party seeking the accommodation has, in the past, made a defamatory, libelous, threatening or inflammatory posting, etc. on social or other media regarding the Hotel or any of its employees (including the manager; the same applies hereinafter), and is deemed to have committed any act that obstructs the Hotel's operation or damages the reputation and brand of the Hotel and the Toyoko Inn Group; or</p> <p>(10) When the Hotel is unable to provide</p>

	<p>accommodation due to natural calamities, disfunction of the facilities and/or other unavoidable causes.</p>
<p>Article 7.[ Right to Cancel Accommodation Contracts by the Hotel]</p> <p>1. The Hotel may cancel the Accommodation Contract under any of the following cases;</p> <p>(1) When the Guest is deemed to be a gangster organization designated under the "Act on Prevention of Unjust Acts by Organized Crime Group Members"(effective from March 1, 1992) or its member, or other related party, or is deemed to be another antisocial group [or member].</p> <p>(2) When the Guest is deemed to present a danger of engaging in violence, intimidation, threat, unreasonable demand, gambling, possessing or using prohibited drugs or conducting himself in a manner that will create a disturbance that annoys other guests or contravene laws or act against public order or standards of decency, in regard to his accommodation or in the Hotel.</p> <p>(3) When the Guest has an infectious disease, or that is suspected;</p> <p>(4) When the Hotel is requested to assume an unreasonable burden in regard to his accommodation;</p> <p>(5) When the Hotel is unable to provide accommodation due to natural calamities and / or other causes of force majeure;</p> <p>(6) When the Guest is deemed to present a danger of causing guest annoyance to other guests or has conducted himself in a manner that has created a disturbance that annoyed other guests.</p> <p>(7) When the Guest does not refrain from prohibited actions such as smoking in bed, mischief to the fire fighting facilities and other prohibitions of the Use Regulations stipulated by the Hotel. (Restricted to particulars deemed necessary in order to avoid the causing of fires.)</p> <p>2. In the case when the Hotel has cancelled the Accommodation Contract in accordance with the preceding Paragraph, the Hotel shall not be entitled to charge the Guest for any of the services in the future of the contractual period which he has not received.</p>	<p>Article 7. [Right to Cancel by the Hotel]</p> <p>1. The Hotel is entitled to cancel the Accommodation Contract under any of the following cases:</p> <p>(1) When the Guest has an infectious disease, or that is suspected;</p> <p>(2) When the Guest is deemed to be a member of a gangster organization, a quasi-member of a gangster organization, a party related to a gangster organization designated under the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), or another antisocial group [or member];</p> <p>(3) When the Guest violates these Terms and Conditions or does not follow the instructions of an employee of the Hotel;</p> <p>(4) When the Guest has engaged in or presents a danger of engaging in violence, intimidation, threat, or gambling, has possessed or used, or presents a danger of possessing or using prohibited drugs, has committed or presents a danger of committing other illegal acts, or has acted or presents a danger of acting against public order or standards of decency, in the Hotel;</p> <p>(5) When the Guest has engaged in, is suspected to have engaged in, or is liable to engage in acts such as smoking in bed, causing mischief with the firefighting facilities or other acts contrary to the measures deemed necessary in order to avoid the causing of fires as prescribed by the Hotel;</p> <p>(6) When the Guest has conducted or is liable to conduct himself or herself in a manner that will cause inconvenience to other guests or significantly impede the provision of services to other guests;</p> <p>(7) When the Guest insists on making an unreasonable demand (including a demand for apology or punishment) or imposing an unreasonable burden on the Hotel or any of its employees;</p> <p>(8) When the words or actions of the Guest have offended the dignity of another guest or an employee of the Hotel;</p> <p>(9) When the Guest has made a defamatory, libelous, threatening or inflammatory posting, etc. on social or other media regarding the Hotel or any of its employees, and has committed or is liable to commit any act that obstructs the Hotel's operation or damages the reputation and brand of the Hotel and the Toyoko Inn Group, or is deemed to have committed any similar act in the past; or</p>

	<p>(10) When the Hotel is unable to provide accommodation due to natural calamities and/or other causes of force majeure.</p> <p>2. If the Accommodation Contract is canceled in accordance with any of the subparagraphs (2) through (9) of the preceding Paragraph, the Hotel will not refund any Accommodation Charges already paid by the Guest. In addition, if the Accommodation Charges have not been paid, the Guest shall be required to pay cancellation charges equivalent to the Accommodation Charges. Further, in such case, the Guest will be refused use of the Hotel thereafter.</p> <p>3. In the case where the Accommodation Contract is cancelled in accordance with Paragraph 1, subparagraph (1) or (10), the Hotel shall not be entitled to charge the Guest for any of the services in the future of the contractual period which he or she has not received.</p>
<p>Article 10.[Observance of Use Regulations] 1.The Guest shall observe the Use Regulation established by the Hotel, which are posted within the premises of the Hotel.</p>	<p>Article 10. [Observance of Use Regulations] 1. The Guest shall, in the Hotel, observe the Use Regulations established by the Hotel.</p>
<p>Paragraph 6 of the Use Regulations Please do not take photographs for commercial purposes or do anything that could cause annoyance to other guests within the hotel or on the premises without our permission.</p>	<p>Paragraph 6 of the Use Regulations Do not take photographs (hereinafter, including videos) for commercial purposes or in a manner that may disturb other guests in the building or on the premises of the Hotel without permission. In addition, please do not take photographs of the Hotel’s employee(s) (including the manager; the same applies hereinafter) without obtaining their consent.</p>